

# Software Assurance Benefits: Entitlement Summary

## Commercial and Government Offerings

**To use the interactive chart:**

Use this chart to compare Software Assurance benefits across Microsoft Volume Licensing programs.

Click on any Software Assurance benefit name for a brief description.

Roll over the ✓ to see entitlement descriptions for individual benefits.

**For more on Software Assurance benefits:**

Visit [Microsoft Software Assurance](#) or contact your Microsoft Volume Licensing reseller. ([www.microsoft.com/softwareassurance](http://www.microsoft.com/softwareassurance))

To learn more about Software Assurance through the Microsoft Products and Services Agreement (MPSA) visit [Software Assurance through MPSA](#) ([www.microsoft.com/licensing/software-assurance/sa-mpsax.aspx](http://www.microsoft.com/licensing/software-assurance/sa-mpsax.aspx))

Microsoft provides this material solely for informational purposes. Eligibility for Software Assurance benefits varies by offering and region and is subject to change. Customers should refer to the Terms and Conditions of their Volume License Agreement for a full understanding of their rights and obligations under Microsoft's Volume Licensing programs. (Publication 0914)

Benefit	Open License	Open Value Non Company-Wide	Open Value Company-Wide and Subscription	Select/Select Plus	Microsoft Products and Services Agreement	Enterprise Agreement/Subscription
Typical Size (# of devices)	5-250	5-250	5-250	>250	>250	>250
Software Assurance	Optional	Included	Included	Optional	Optional	Included
<b>New Products</b>						
New Product Versions	✓	✓	✓	✓	✓	✓
Step-Up Licensing Availability		✓	✓	✓		✓
Microsoft Desktop Optimization Pack		✓	✓	✓	✓	✓
Enhanced Edition Benefits	✓	✓	✓	✓	✓	✓
Planning Services		✓	✓	✓ <sup>+</sup>	✓	✓
License Mobility Through Software Assurance	✓	✓	✓	✓	✓	✓
Windows Virtual Desktop Access Rights	✓	✓	✓	✓	✓	✓
<b>Deployment</b>						
Windows Software Assurance per User Add-on				✓	✓	✓
Windows RT Companion VDA Rights	✓	✓	✓	✓	✓	✓
Windows To Go Use Rights	✓	✓	✓	✓	✓	✓
Windows Roaming Use Rights	✓	✓	✓	✓	✓	✓
Windows Thin PC	✓	✓	✓	✓	✓	✓
Office Roaming Use Rights	✓	✓	✓	✓	✓	✓
Office Multi-Language Pack	✓	✓	✓	✓	✓	✓
<b>Training</b>						
Training Vouchers		✓	✓	✓ <sup>+</sup>	✓	✓
E-Learning	✓	✓	✓	✓	✓	✓
Home Use Program	✓	✓	✓	✓	✓	✓
<b>Support</b>						
Extended Hotfix Support	✓	✓	✓	✓	✓	✓
24x7 Problem Resolution Support	✓	✓	✓	✓	✓	✓
Back-up for Disaster Recovery	✓	✓	✓	✓	✓	✓
<b>Specialized</b>						
Passive Secondary Instance for SQL Server	✓	✓	✓	✓	✓	✓
System Center Global Service Monitor	✓	✓	✓	✓	✓	✓
Enterprise Source Licensing Program				✓ <sup>+</sup>	✓	✓
Spread Payments		✓	✓	✓	✓	✓



<sup>+</sup>Available for Select/Select Plus Agreements with Software Assurance Membership

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For more details about Software Assurance entitlements through the MPSA, visit [Software Assurance through MPSA](http://www.microsoft.com/licensing/productlist/).

	Benefit	Benefit Summary	Eligibility Summary	
New Products	New Product Versions	Provides new software version releases so you have access to the latest technology.	Every license covered under Software Assurance may be upgraded to the newest version.	
	Step-Up Licensing Availability	Enables you to migrate your software from a earlier edition to a higher-level edition, such as Office Standard to Office Professional Plus, at a low cost.	To get a Step-up license, you need a license for the qualifying, earlier product. For current details, refer to the Microsoft Product List at <a href="http://www.microsoft.com/licensing/productlist/">http://www.microsoft.com/licensing/productlist/</a> .	
	Microsoft Desktop Optimization Pack	Provides a suite of innovative technologies including virtualization, policy control, and diagnostics and recovery tools.	You may subscribe to MDOP if you have Windows Software Assurance or Windows Virtual Desktop (VDA) subscription. If the underlying Windows Software Assurance or Windows VDA is licensed per device, then MDOP covers the licensed device. If the underlying Windows Software Assurance or Windows VDA is licensed per user, then MDOP extends across all of the licensed user's devices.	
	Enhanced Edition Benefits	Run current or prior editions of Windows or Windows Embedded Industry (part of the Windows Embedded family of products).	You may utilize the necessary use rights and product keys when you have active Software Assurance coverage for the Windows desktop or Windows Embedded Industry operating system.	
Deployment	Planning Services	Provides structured planning services from Microsoft partners to enable efficient deployments of Microsoft application, system and server products, and cloud services.	You receive a number of Planning Services days based on the number of qualifying Office Application, CAL Suite and Server products with Software Assurance coverage.	
	License Mobility Through Software Assurance	Enables you to deploy certain server application licenses on-premises or in the cloud by assigning your existing licenses to an authorized service provider's server farm.	You may utilize License Mobility when you carry Software Assurance on eligible server application products.	
	Windows Virtual Desktop Access Rights	Enables users to access virtual instances of Windows 8 (or prior operating system versions) in a variety of user scenarios.	You may utilize Windows VDA Rights when you have active Software Assurance coverage for the Windows desktop operating system.*	
	Windows Software Assurance per User Add-on	Adds Windows Software Assurance per User rights for a primary user with a primary device that is licensed for Windows Software Assurance, or Windows per User Virtual Desktop Access (VDA) rights for a primary user with a primary device that is licensed with Windows VDA.	You may add Windows Software Assurance per User Add-on for a primary user with a primary device that is licensed for Windows Software Assurance or Windows VDA subscription.	
	Windows RT Companion VDA Rights	Allows a corporate-owned Windows RT companion device to access a Windows virtual instance running in the data center.	The primary user of a device covered by active Software Assurance for Windows may access a VDI on a corporate-owned Windows RT companion device.	
	Windows To Go Use Rights	Enables IT administrators to provide users with a bootable corporate Windows image that can include line of business apps, settings, and corporate data on a compatible USB storage device.	You may utilize Windows To Go Rights on any device with active Software Assurance coverage for Windows desktop operating system.* Users licensed for Windows Software Assurance per User or Windows Virtual Desktop Access per User may utilize Windows To Go on any supported device.	
	Windows Roaming Use Rights	Allows the primary user of the licensed device to access a corporate desktop either remotely through a VDI or via Windows To Go from noncorporate devices such as personally owned PCs.	You may utilize Windows Roaming Use Rights when you have active Software Assurance coverage for the Windows desktop operating system.* <b>Note:</b> Roaming Use Rights apply only to Windows Software Assurance and Windows VDA when licensed per device. Windows Software Assurance per User and Windows VDA per User licenses grant the same rights, but from any device, anywhere.	
	Windows Thin PC	Helps you to lower the end point cost for VDI by providing an enterprise ready platform to repurpose existing PCs as thin clients.	You may utilize Windows Thin PC when you have active Software Assurance coverage for the Windows desktop operating system.*	
	Office Roaming Use Rights	Allows the primary user of a licensed device to remotely access Office, Project, and/or Visio via a virtual environment from a third-party device such as a home or contractor-owned PC.	You may utilize Office Roaming Use Rights when you have active Software Assurance coverage for Office, Project, and/or Visio on qualified devices.	
	Office Multi-Language Pack	Enables IT to deploy a single Office image with support for 37 languages.	You may use the latest version of the Office Multi-Language Pack for the Office system products you have with Software Assurance.	
	Training	Training Vouchers	Provides in-depth technical classroom training for IT professionals and developers.	You receive a number of Training Days based on the number of qualifying Office and/or Windows operating system licenses covered with Software Assurance.
	E-Learning	Offers self-paced interactive training designed for end-users and IT professionals, delivered via Internet or Intranet.	For every qualifying license (such as Word or Windows operating system) covered by Software Assurance, one person in your organization may access E-Learning courses for that product.	
	Home Use Program	Provides employees with the latest version of Microsoft Office for their home computer, via low-cost download.	For each Office Application you have covered with Software Assurance, a user of the licensed PC or device may acquire at a low cost one copy of that product for use at home.	
Support	Extended Hotfix Support	Provides specific product fixes on a per customer incident basis, beyond the standard product support.	While annual fees normally charged as part of an Extended Support agreement are waived, to receive this benefit you must have Software Assurance coverage for the related product pool and a Premier Support Agreement in place.	
	24x7 Problem Resolution Support	Provides around-the-clock phone and web incident support for Microsoft server and desktop products	The number of support incidences for which you're eligible is based on the type of Volume Licensing agreement and qualifying products. For current details refer to the Microsoft Product List at <a href="http://www.microsoft.com/licensing/productlist/">http://www.microsoft.com/licensing/productlist/</a> .	
Specialized	Back-up for Disaster Recovery	Provides licensing for backup servers dedicated to disaster recovery. Permits quarterly patching and testing as well as ongoing virtual machine replication from production servers to backup/disaster recovery servers.	For each licensed instance you run under qualifying licenses with Software Assurance and related CALs, you may run one instance of the software on a backup server for disaster recovery purposes.	
	Passive secondary instance for SQL Server	For paid editions of SQL Server a Passive secondary instance is only permitted with Software Assurance.	You may run a Passive secondary instance only if you have Software Assurance attached to paid editions of SQL Server.	
	System Center Global Service Monitor (GSM)	System Center Global Service Monitor is a cloud service that extends the application monitoring capabilities in System Center 2012 beyond your organization's own network boundary.	The GSM benefit is available to any customer with active Software Assurance coverage on the 'System Center Standard Server ML' or 'System Center Datacenter Server ML'.	
	Enterprise Source Licensing Program	Provides access to Microsoft Windows source code for internal development and support.	To receive this benefit you must have Software Assurance coverage for all of your purchases under the systems product pool and have at least 1,500 desktops covered with Software Assurance.	
	Spread Payments	Payment for license and Software Assurance may be spread across three equal, annual sums.	Available on all Volume Licensing programs, except Open License.	



\*Indicates benefits that may also be available to customers licensed for Microsoft Intune and/or Windows VDA subscription.