

Environment and Tooling

Bringing clarity to your software landscape.

Our service helps in three key areas: providing ongoing visibility of your estate, clarity over what the data means and management of the technology that supports this. Our managed service enables identification of under-utilised applications, duplicate technologies and security risks that may exist within your estate.



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Business challenge

Knowing what software is deployed, running and used is a challenge for many organisations. Getting clarity on what the masses of data means is even harder. If available, multiple sources with varying quality and coverage is hard to aggregate and analyse. Adding in local environments, shadow IT and the cloud limits efficiency and creates risk.

- What actual licensable applications are running?
- What overlapping technologies and potential vulnerabilities exist?
- Furthermore, the issue of tooling can be confusing. Is there a one size fits all approach?
- What can be automated and what does a hybrid process look like?

Our solution

- We map your estate, stakeholders and governance structures and bring together available inventory and business data to build out coverage and increase data quality.
- We provide recommendations for and/or implementation of SAM and related technologies.
- We configure dashboards and reporting to provide simple insights into your software for workstations, mobiles and servers.
- We provide regular insights and analysis to help you make informed decisions and deliver continual optimisation.

Benefits

- Reduced IT administration and support requirements.
- Normalised data to support IT operations, service management and procurement.
- Clear views of your environment, aggregated and segmented to stakeholder needs.
- Flags for action against risks and opportunities.
- Right-sized and fit for purpose tooling without the infrastructure or management overheads.

Related services

- **Licensing Intelligence Centre** to provide on demand software licensing expertise as an extension to your service desk.
- **Purchasing and Entitlement** to efficiently manage and advise on software procurement decisions and drive fulfilment actions.
- **Governance and Compliance** to manage risks and change, support processes and good practice, plus provide insightful stakeholder reporting.
- **Lean Licensing** to optimise software consumption and procurement to its ideal running state.